

Selecting A Records Management System

At Grapevine High School, Lead Counselor Mary Parsley and Data Secretary Eileen Antinone were dissatisfied with level of customer service they provided for students and parents. So, they took it upon themselves to find a better way. The solution? “Parchment has made a difference to us and how we operate as a district for our students and their families,” explained Mary.

“Once Eileen and I had an online demo of Parchment, which we tried to poke holes in, we were very, very impressed,” Mary continued. So, they created a presentation and invited campus leadership, leaders from other primary high schools in the district, and some people from their district-level office to see if Parchment was something they all could get behind and support.

Mary and Eileen built bias by researching it themselves and showing how it was going to benefit the system and really improve customer service tremendously. “That’s really all it took for our district to run with it and determine how we could bring it into our district,” Mary added.

According to Eileen, the Parchment solution actually benefited everybody that was at that meeting. It was a solution not only for her campus, but also worked for the other campus. “As we joked with administrators,” said Mary, “Parchment was our perfect boyfriend. It was as good as it gets in any relationship. It was what we were looking for.”

Checking All of the Boxes

When sharing the features and benefits of electronic records with district leadership, they were excited to see so many of their goals could be met.

- + Better Customer Service for students and parents
- + Ability for students and admins to track the order status
- + Efficiencies for staff, allowing time for other tasks and projects
- + A platform that is easy to learn and use for both student and administrators
- + Quick and cost-effective district-wide adoption
- + Training and responsive support from Parchment throughout the entire process

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-Eileen Antinone, Data Secretary
Grapevine Colleyville ISD

How Long Does It Take To Get Started?

